



# Newsletter

## August 2011



Far too many of us have employed the services of people for projects around the home; only to be bitterly disappointed by the service provided and the quality of workmanship. This, of course, is nothing new as there will always be trades people who have little regard for reasonable standards and the needs of their clients. The signs may become apparent in the early stages: for example, not showing-up at an agreed time or a general lack of communication. Some will arrive in a vehicle that should have been crushed years before or dressed in attire not dissimilar to that of a scarecrow in a maize field. Many will take forever to complete a job and, sometimes, never complete it properly at all. Inevitably, these "professionals" will have a lack of pride in their work and a casual attitude to life in general.

Unfortunately, vagabond bounders in the trades and professions can be difficult to identify before it's too late. If possible, seek recommendations from others when it comes to choosing trades people. We all know that good news travels fast; but bad news (including bad workmanship) travels faster. Indeed, referrals make sense for all concerned and rewards good operators.

The subject of pricing can be a tricky topic. The cheapest quotes can be problematic in the long run; so, be mindful of the fact that if you pay peanuts, monkeys may end up doing the job! Alas, do your research and get advice from trusted trade brands.

Gone are the days when the "she'll be right" attitude prevailed in New Zealand. Kiwis have become smarter and more discerning when it comes to service delivery. At Mr Plumber, we aim to satisfy these expectations as professionally as possible. Attitude, commitment, pride and quality of workmanship are very important to us. Good plumbing is also about the health of New Zealanders and care for the environment. Whether it's plumbing, roofing, gas fitting or drain laying; always consult the professionals. Always call Mr Plumber!



Regards

Team Mr Plumber



0800 67 75 86  
[www.mrplumber.co.nz](http://www.mrplumber.co.nz)